



Charlotte Russe is a mall-based retailer of value-priced clothing and accessories with an emphasis on fashion trends for young women. Charlotte Russe operates over 500 stores throughout 45 United States and Puerto Rico.

Challenge

PCI Compliance deadline within a highly complex environment

As a leading retailer and Level 1 merchant, Charlotte Russe must comply with Payment Card Industry (PCI) Data Security Standard (DSS) requirements, a set of security standards developed by the Payment Card Industry Security Standards Council for businesses handling payment cards. With a tight compliance deadline and new PCI driven requirements to meet, Charlotte Russe needed someone with project and program management expertise to lead and manage a suite of complex network infrastructure, security monitoring and compliance tool implementations to not only meet PCI regulations, but also to enhance cardholder data security and information security practices.

Solution

Expert project management successfully drove PCI compliance initiatives

In partnership with Charlotte Russe, Fairway's project management consultant successfully helped drive PCI security, networking and infrastructure projects to completion through close adherence to project management methodology best practices, understanding of PCI compliance requirements and project team leadership skills. Fairway Technologies:

- Created program level project schedules and plans for over ten large scale PCI initiatives
- Managed PCI action plans, issue logs, and roadmap to ensure timely completion of tasks and objectives
- Guided project team, developers and contractual staff resources through all life cycle phases of complex PCI projects according to established guidelines and best practices
- Utilized expertise in internal controls review, regulatory compliance and process re-engineering to lead PCI efforts to successful completion

Benefits

By partnering with Fairway, Charlotte Russe achieved:

- On-time delivery of software and network infrastructure implementations
- Greater visibility into resource scheduling constraints
- Effective management of staff, vendor relationships, and project progress
- Improved efficiency with single point of contact to handle PCI related project and support issues

Technology

The following tools and technology were used to implement this solution:

- Microsoft Project
- Microsoft Sharepoint
- Project management methodology